



District of Columbia
Primary Care Association

Action And Innovation For Health Equity.

www.DCPCA.org

Quality Improvement and Operations

THE GOAL

The goal of the Quality Improvement and Operations program is to maintain the highest quality standards and operational efficiency through continuous improvement. The vision of the Quality Improvement and Operations program is to support a continually evolving health care system that will result in optimized treatment to patients in the District of Columbia's community health centers.

THE PROGRAM

The Quality Improvement (QI) program is designed to serve as a resource to members of the District of Columbia Primary Care Association (DCPCA) by providing training and technical assistance to assist community health centers with QI programs – **Risk Management, Corporate Compliance, Emergency Management**, meeting the program requirements of their federal grants and programs and to maximize the cost and management effectiveness and efficiency of the programs. The QI program provides quality driven workshops, seminars, and trainings in the areas of billing and coding, evaluation management, quality management, and uniform data systems.

The QI Institute serves as the umbrella for all of our technical assistance and training in this area. DCPCA provides support for its community health center members to leverage health information technology (HIT) to improve patient care and report on clinical quality measures, and achieve "meaningful use," which positions health centers to receive the incentives available through the Centers for Medicare & Medicaid Services.

Services are provided by DCPCA staff and a cadre of experienced and content experts as needed in response to extensive input from DCPCA health center members and staff. The DCPCA quality department team also collaborates with the Health Resources and Services Association, Bureau of Primary Health Care, and National Committee for Quality Assurance, and other nationally recognized organizations to bring training, technical assistance programs, and quality improvement to our health center members to ensure regulatory compliance and provide the highest quality of health care to their patients.

DCPCA's quality department focuses on strengthening individuals, organizations, and communities by facilitating learning, leadership development, and quality enhancement and facilitates networking opportunities in support of efforts to develop, implement, and sustain community health improvements in clinical operations and patient outcomes. Products and services cover quality improvement, performance improvement, and best practices – including data collection, research and analysis, and technical assistance.

*Stay abreast of the new programs that DCPCA is currently sponsoring by viewing our **QI events calendar**.*

FOR MORE INFORMATION

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